



# Donor Bill of Rights



## **Our Commitment to You**

Vancouver Foundation helps build more vibrant and resilient communities in BC. We do this by harnessing the gifts of energy, ideas, time, and money from caring citizens to make meaningful and lasting impacts. With more than 2,000 funds, and assets of over \$1.3 billion, we are Canada's largest community foundation. We have been investing in communities since 1943. Since that time, in partnership with our donors, Vancouver Foundation has distributed more than \$1 billion to innovative projects and programs throughout the province.

Maintaining your trust and confidence through transparent financial and fundraising best practices has always been one of our utmost priorities.

## **Donor Rights & Information**

To ensure that donors and potential donors have full confidence in Vancouver Foundation, and in respect of the organizations that we support together, the Foundation declares that all donors have the following rights:

- To be informed of our mission, of the way we intend to use donated resources, and of our capacity to use donations effectively for intended purposes.
- To be informed of the identity of those serving on our governing board, and to expect that they act with the greatest transparency, integrity and discernment in implementing the Foundation's mission and purpose for the best interests of the community.
- To be assured their gifts will be used for the purpose for which they are given and the right to know how donations, directly or indirectly contributed to Vancouver Foundation are distributed.
- To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.
- To receive appropriate acknowledgement and recognition and to have all requests for anonymity honoured.
- To be assured that information about their donations is private and will be handled with respect and confidentiality to the extent provided by law.
- To seek independent professional advice prior to making a gift, particularly if the gift is a Planned Gift.
- To expect that all relationships with individuals representing our Foundation will be professional in nature.
- To be informed whether those seeking donations for Vancouver Foundation

are volunteers, employees or hired solicitors.

- To inform the Foundation that they would like to:
  - limit the frequency of solicitations;
  - not be solicited by telephone or other technology;
  - receive printed material concerning the organization; and
  - discontinue solicitations where it is indicated they are unwanted.
- To expect that Vancouver Foundation will not share or sell a mailing list that includes the donor's name.
- To have access to our most recent financial statements.

### **Additional Information**

Vancouver Foundation does not:

- Make claims that cannot be upheld or are misleading.
- Exploit its beneficiaries. Vancouver Foundation is sensitive in describing those it serves and fairly represents their needs and how these needs will be addressed.
- Directly or indirectly, pay finder's fees, commissions or percentage compensation based on contributions.

### **Request the Foundation's Financial Statements**

Vancouver Foundation is accountable to our donors and the community we serve and we would be pleased to provide you with our financial statements. You can access them on our website at [www.vancouverfoundation.ca](http://www.vancouverfoundation.ca) or feel free to contact us at 604-688-2204, or [info@vanouverfoundation.ca](mailto:info@vanouverfoundation.ca) to request a copy.